EDGECUMBE

COVID-19 Response Survey Template

Please answer these questions about how you feel in light of this organisations' response to the COVID-19 pandemic.

5pt Likert Scale: Strongly Agree, Agree, Disagree, Strongly Disagree, No Opinion/ Not Applicable

Response
1   This organisation is taking the situation seriously
2   The leadership team have been sufficiently visible and accessible
3   I have confidence in the leadership team's decisions and responses
4   I would be listened to if I voiced concerns regarding this organisations' response

Communication
5   I am kept up to date and feel well informed regarding this organisations' response
6   The communications I have received have been helpful and reassuring
7   I know where to find updated policies and procedures
8   I know who to talk if I need support

Individual and Team Work
9   I feel safe to continue doing my job
10   I have everything I need (e.g. equipment, resources and IT systems) to continue doing my job
11   My team are communicating well and staying connected
12   I believe people here will be able to adapt quickly to changing work conditions (e.g. remote work)

Management
13   My manager is accessible and frequently in contact
14   My manager keeps me up to date and well informed regarding this organisations' response
15   I can rely on my manager to give me the support I need
16   My manager trusts me to do my job
17   My manager cares about my welfare and well being

Attitudes
18   This organisation cares about employees' welfare and well being
19   I feel this organisation would understand if I needed to care for dependents
20   My job is reasonably secure
21   I am confident that this organisation has a good future

Final Thoughts
22   Which aspects of this organisations' response have been a success?
23   What one thing could this organisation do to better support employees?